

PEG Energy Service Agreement



Name: _____

Address: _____

Phone: _____

Email: _____

Service Overview:

PEG Energy provides solar installation, maintenance, and support services for residential and commercial solar systems, including storage. Our goal is to ensure your solar system operates efficiently and any issues are promptly addressed.

Service Terms:

1. Platform Fee:

- A monthly subscription fee of \$25 (PEG Energy platform fee) will be charged for account transfer, monitoring, and basic troubleshooting services.
- This fee includes transferring your account from your previous provider to our fleet management system and remote troubleshooting assistance.

2. Site Visits and Service Fees:

- A \$50 service fee will be applied for any required troubleshooting services.

3. Warranty and Repairs:

- Most solar systems have manufacturer warranties ranging from 12-30 years. PEG Energy will assist in contacting manufacturers for parts replacement under warranty.
- If labor is not covered under the warranty, PEG Energy will provide a quote for the necessary repairs.

4. Subscription and Missed Payments:

- The \$25 monthly subscription fee must be paid consistently. If service is required and payments are missed, customers must pay any outstanding subscription fees before receiving assistance.

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Service Terms:

5. Termination:

- Customers may cancel the subscription at any time with 30 days' notice. However, any outstanding fees must be settled before termination.

Agreement:

By signing below, the customer agrees to the terms and conditions outlined in this Service Agreement. This agreement will remain in effect until either party terminates it in writing.

Name: _____

Signature: _____

Date: _____

ACH Information: Bank Account Details

Bank Name: _____

Routing Number: _____

Account Number: _____

Additional Notes:

This agreement is intended to provide a clear understanding of the services provided by PEG Energy and the associated fees. For any questions or additional information, please contact us at (956) 539-7406.